

INDIA DELIVERY, WRITTEN FOR PROCUREMENT

The India questions, *answered in public.*

Scope, city presence, channel safety, evidence status and service recovery in one buyer-ready view.

Live availability, the responsible owner and any response window are confirmed for the actual brief. This public page does not claim a universal enquiry SLA.

SUPPLIER RECORD

IKAN Relocation Services India Pvt Ltd

CIN	U74140DL2010PTC202270
Scope	India destination services and immigration support for employer- and RMC-sponsored moves.
Edition	Public web edition
Checked	26 July 2026

Twelve services. No hidden default.

The signed programme decides the included work, owner, evidence and acceptance point.

01

Immigration & Visas

[Read scope ↗](#)

02

Home Search & Destination Services

[Read scope ↗](#)

03

Corporate Housing & Temporary Accommodation

[Read scope ↗](#)

04

Family & Education Support

[Read scope ↗](#)

05

Tenancy & Lease Management

[Read scope ↗](#)

06

Pet Relocation

[Read scope ↗](#)

07

Departure & Repatriation

[Read scope ↗](#)

08

Intercultural & Language Training

[Read scope ↗](#)

09

International Move Management

[Read scope ↗](#)

10

Mobility Policy & Program

[Read scope ↗](#)

11

Employer of Record (EOR)

[Read scope ↗](#)

12

Fleet & Chauffeur Services

[Read scope ↗](#)

02 / CHANNEL FIREWALL

IKAN does not use a public enquiry to step around an appointed RMC.

- 01 When an RMC is already appointed, IKAN responds through that RMC.
- 02 IKAN does not disclose an RMC client relationship to another provider.
- 03 A person in an unsafe or urgent situation is helped first, and the programme route is informed.
- 04 A reported breach is routed to the IKAN Enquiry Desk for review; the response owner and timing are confirmed on receipt.

BUILT INTO THE ENQUIRY ROUTE

- ✓ Every enabled website enquiry requires an RMC-channel answer.
- ✓ An optional provider name stays inside the private lead record.
- ✓ The desk checks the channel before any commercial follow-up.
- ✓ No sales approach is made to the end client through a flagged enquiry.

[Report a channel concern ↗](#)

03 / COVERAGE

Presence is labelled city by city.

Street-address office, on-ground metro team and serviced coverage are different records. Live capacity is checked for the brief.

CITY	PRESENCE	PUBLISHED RECORD
Bengaluru	 Street-address office	IKAN publishes a physical Bengaluru office in Indiranagar.

CITY	PRESENCE	PUBLISHED RECORD
Mumbai	 On-ground metro team	IKAN publishes an on-ground Mumbai metro team; confirm the meeting point, address and live capacity for the move.
Delhi NCR	 Street-address office	IKAN's published headquarters address is in Jasola, New Delhi.
Hyderabad	 Street-address office	IKAN publishes a physical office in Gachibowli, Hyderabad.
Pune	 Street-address office	IKAN publishes a physical office in Yerawada, Pune.
Chennai	 Street-address office	IKAN publishes a physical office in Anna Nagar, Chennai.
Ahmedabad	 Serviced coverage	IKAN supports Ahmedabad and nearby project corridors subject to advance capacity check; this page does not represent a permanent IKAN office.
Kolkata	 Serviced coverage	IKAN supports Kolkata subject to a current service and capacity review; this page does not represent a permanent IKAN office.

04 / EVIDENCE

Know what is proven, agreed, private or not claimed.

A request is not treated as proof. Status, limits, source and programme dependency stay visible.

EVIDENCE KEY

Status is part of the answer.

EXTERNALLY VERIFIED

A dated public source outside IKAN supports the record.

PUBLISHED RECORD

IKAN publishes the information, with its source and limits stated.

● DEFINED FOR THE PROGRAMME

The control is agreed in writing for the specific engagement.

● SHARED DURING DUE DILIGENCE

The item is handled through an approved due-diligence process, not published on the website.

● NOT CLAIMED

IKAN does not assert a credential or control that it cannot evidence.



Legal identity record

● PUBLISHED RECORD

Legal name and CIN are displayed on this scorecard.



Service and city schedules

● PUBLISHED RECORD

The public catalogue and presence types are rendered from the site's current content records.



Public proof receipts

● EXTERNALLY VERIFIED

Dated source links are rendered from the public claim ledger.



Programme governance schedule

● DEFINED FOR THE PROGRAMME

Owners, reporting, escalation and acceptance criteria are agreed for the engagement.



Insurance evidence

● NOT CLAIMED

Not represented as current in this public record. Request dated evidence and verify it before reliance.



Continuity evidence

● NOT CLAIMED

Not represented as current in this public record. Request the latest dated plan and exercise evidence.

Inspect the answer behind each diligence question.

Open only the control family you need. Print and PDF views include the complete record.

01	Legal identity and channel safety Who is the supplier, and how will it protect the existing relationship?
The legal identity is published below. Commercial structure, branding, intake, reporting and data boundaries are then agreed for the engagement. Legal entity PUBLISHED RECORD IKAN Relocation Services India Pvt Ltd, CIN U74140DL2010PTC202270. This is IKAN's published site record. A current registry extract is not attached to this public scorecard. Sponsored-move boundary PUBLISHED RECORD India destination services and immigration support for employer- and RMC-sponsored moves. A private, self-funded move is not captured as a sales lead through this route. RMC relationship DEFINED FOR THE PROGRAMME IKAN works inside the agreed programme relationship. It does not use a public enquiry to step around an appointed RMC. Contract hierarchy, white-labelling, communications and escalation are confirmed before live work.	

One India lead coordinates the agreed work. Named owners, update fields, exception routes and acceptance criteria belong in the implementation record.

Named India lead

● DEFINED FOR THE PROGRAMME

A lead is appointed for the agreed scope, with specialist owners added where immigration, housing, school, lease or move work requires them.

Reporting record

● DEFINED FOR THE PROGRAMME

Milestones, open decisions, blockers, next actions, completion evidence and invoice support are mapped to the programme's required format.

Escalation route

● DEFINED FOR THE PROGRAMME

Operational and management escalation points, severity definitions and handoff rules are agreed before delivery.

Public response timing

● NOT CLAIMED

This scorecard does not publish a universal response-time promise. The website shows a named owner and response window only when the live enquiry route has passed its operational readiness gates.

Programme delivery and recovery clocks are agreed separately in the signed engagement record.

When secure website intake is enabled, recorded enquiries are stored in IKAN's Upstash-hosted lead queue for up to 90 days and handled under applicable Indian data protection law. Programme data, retention, subprocessors, incident handling and secure channels require written due diligence.

Website privacy notice PUBLISHED RECORD

The notice describes website lead data, first-party aggregate measurement, retention and contact rights.

[Read the privacy notice ↗](#)

Programme data terms DEFINED FOR THE PROGRAMME

Purpose, data fields, roles, secure transfer, retention, deletion, incident contacts and subprocessor requirements are agreed for the engagement.

Security certification NOT CLAIMED

This scorecard does not assert a security certification. Procurement should request current evidence for every control it needs to rely on.

Document status is stated directly. A request is not treated as proof, and confidential evidence is not converted into a marketing claim.

Business continuity plan

● NOT CLAIMED

This public scorecard does not represent a current plan as verified. Request the latest dated document, accountable owner, scope and exercise evidence.

Insurance schedule

● NOT CLAIMED

This public scorecard does not represent current insurance as verified. Request a dated certificate, scope, limits, exclusions, insurer and policy period.

Client references

● SHARED DURING DUE DILIGENCE

No client or RMC is named on the public site. Any reference process requires approval, consent and contract-safe disclosure.

Case results and operating metrics

● NOT CLAIMED

This public scorecard contains no client-derived or case-derived performance metric.

The site targets WCAG 2.2 Level AA and uses India's IS 17802 and RPwD Rules 2023 as relevant context. This is a target, not a blanket conformance claim.

Public accessibility statement

● PUBLISHED RECORD

The statement records scope, test methods, known limitations and the route for requesting help or an accessible format.

[Read the accessibility statement ↗](#)

Automated release checks

● PUBLISHED RECORD

The release gate is designed to cover sitemap routes at mobile and desktop widths, both motion preferences, keyboard traversal and browser accessibility-tree contracts.

DATED PUBLIC RECEIPTS

Open the source, not just the claim.

PUBLISHED RECORD 1996 India relocation roots IKAN company history ↗ Checked 11 July 2026 · This is company-history wording, not the incorporation date of the current legal entity.	EXTERNALLY VERIFIED 2024 FEM APAC DSP of the Year Forum for Expatriate Management ↗ Checked 11 July 2026
EXTERNALLY VERIFIED 2025 FEM APAC DSP of the Year FEM APAC EMMA's ↗ Checked 11 July 2026	EXTERNALLY VERIFIED 4.8 / 5 498 public reviews at check date Trustpilot public profile ↗ Checked 18 July 2026 · Ratings and counts change over time.
EXTERNALLY VERIFIED Mar 2025 EuRA GQS recertification listing EuRA qualified members ↗ Checked 11 July 2026	

A four-level route when the work changes.

Delivery and recovery clocks are set in the signed programme. Immediate danger goes to local emergency services first; the verified consultant or programme route follows.

L1

Change

A document, landlord, school date or authority requirement changes the plan.

FIRST ACTION

The named lead records the change, explains the effect and names the next decision.

OWNER AND CLOCK

Named IKAN lead. Set in the programme schedule.

L2

Blocker

Something in scope cannot proceed and the household or programme is affected.

FIRST ACTION

The lead escalates internally and returns a written position with options.

OWNER AND CLOCK

IKAN operations lead. Set in the programme schedule.

L3

Service failure

IKAN did not do what the signed scope requires.

FIRST ACTION

A management owner records what happened, the recovery action and the next control.

OWNER AND CLOCK

IKAN management. Set in the programme schedule.

L4

Urgent risk

A person is unsafe, or there is a legal, immigration or safety emergency.

FIRST ACTION

Use the appropriate local emergency service first. Then use the move's verified consultant or programme route.

OWNER AND CLOCK

Local emergency service first; then the named programme owner. Programme timing is set in the signed engagement.

Service-specific recovery register.

The public web selector is replaced in print by the complete current register.
Programme owners and clocks remain defined in the signed engagement.

01 Immigration & Visas

SIGNAL

A document, authority status or dependant requirement changes the agreed route.

ESCALATION

An unresolved authority or specialist dependency follows the named programme escalation route, with any external adviser identified.

FIRST ACTION

The immigration specialist records the change, explains its effect and identifies the next decision.

RECORD

The live status, open dependency, owner and completion evidence remain in the case record.

02 Home Search & Destination Services

SIGNAL

Live inventory, a household priority or a landlord position makes the current shortlist unworkable.

ESCALATION

Commercial, lease or safeguarding concerns move to the named lead and the programme route before another commitment is made.

FIRST ACTION

The consultant updates the brief, makes the trade-off visible and agrees the next search decision.

RECORD

The revised brief, decision, owner and next handoff are captured in the move record.

03 Corporate Housing & Temporary Accommodation

SIGNAL

The property, dates, readiness check or provider terms no longer fit the confirmed brief.

ESCALATION

Safety, habitability, contracting or unresolved provider issues move through the named programme route with responsibility kept explicit.

FIRST ACTION

The service owner records the affected stay, confirms immediate housing facts and compares the viable routes.

RECORD

The exception, decision, booking owner and transition effect are added to the housing record.

04 Family & Education Support

SIGNAL

A school calendar, seat position or household priority closes the planned route.

ESCALATION

A material family, safeguarding or programme concern moves to the named lead through the agreed channel.

FIRST ACTION

The consultant updates the option set, explains the decision point and reconnects school, home and timing dependencies.

RECORD

The current options, application status, family decision and open owner are recorded.

05 Tenancy & Lease Management	SIGNAL A lease term, property condition, maintenance issue or exit position becomes disputed or unclear. ESCALATION Unresolved contractual, legal or habitability concerns follow the named programme route and accountable specialist boundary.	FIRST ACTION The tenancy owner gathers the agreement and condition evidence, records each party's position and identifies the decision required. RECORD The evidence, correspondence, owner, decision and remaining action stay attached to the tenancy record.
06 Pet Relocation	SIGNAL A veterinary record, authority rule, airline condition or travel date changes the viable route. ESCALATION A welfare concern or unresolved authority or carrier issue follows the named programme route with the accountable specialist identified.	FIRST ACTION The coordinator pauses the affected handoff, confirms the current requirement and remaps the document, travel and welfare sequence. RECORD The requirement source, decision, route change and next owner are added to the pet-move record.
07 Departure & Repatriation	SIGNAL A notice date, lease obligation, authority task or onward handoff cannot close as planned. ESCALATION A contractual, authority or cross-provider block follows the agreed programme route with the next accountable party identified.	FIRST ACTION The named lead rebuilds the responsibility map and separates completed, blocked and newly required work. RECORD The close-out summary records each open item, owner, evidence and onward handoff.
08 Intercultural & Language Training	SIGNAL The agreed session no longer reflects the role, household context or questions being raised. ESCALATION A sensitive workplace, wellbeing or programme concern moves to the named lead and the appropriate accountable route.	FIRST ACTION The facilitator revisits the brief, records the gap and agrees a more relevant learning focus. RECORD The revised brief, completed session and agreed follow-up are recorded without publishing private discussion.

09 International Move Management	SIGNAL Survey facts, documents, carrier capacity, customs status or delivered condition diverges from the agreed plan. ESCALATION Customs, carrier, loss or damage issues follow the named programme and insurance routes with responsibilities separated.	FIRST ACTION The move coordinator records the exception, protects the evidence and confirms the affected handoff and decision. RECORD The shipment status, exception evidence, decision, owner and delivery outcome remain in the move record.
10 Mobility Policy & Program	SIGNAL A policy choice creates an unowned exception, conflicting control or delivery gap. ESCALATION Legal, tax, employment, immigration or governance questions move to their accountable owners through the agreed programme forum.	FIRST ACTION The programme lead records the conflict, affected population and decision authority before recommending options. RECORD The decision log captures the option, authority, approval and resulting delivery responsibility.
11 Employer of Record (EOR)	SIGNAL A role, document, payroll requirement or legal position no longer fits the approved engagement structure. ESCALATION Employment, compliance or payroll blocks follow the signed governance route with the accountable entity and specialist named.	FIRST ACTION The service owner pauses the affected action, records the change and reconfirms the responsible legal, tax and payroll reviews. RECORD The approved structure, exception, decision and next payroll or employment action remain in the engagement record.
12 Fleet & Chauffeur Services	SIGNAL The vehicle, chauffeur, route or booking channel cannot fulfil the confirmed requirement. ESCALATION A safety, repeated supply or unresolved dispatch issue follows the named programme route and current duty-of-care process.	FIRST ACTION The transport owner confirms the traveller's current position, records the exception and checks the approved alternative. RECORD The booking, exception, replacement decision and completion status remain in the dispatch record.